

Website Terms and Conditions – Auctore Limited

Last updated: 01 January 2026

1. Introduction

These Terms and Conditions (“**Terms**”) govern access to and use of the Auctore Limited website and any content made available through it (the “**Website**”).

By accessing or using the Website, you agree to be bound by these Terms. If you do not agree, you must not use the Website.

2. About Us

The Website is operated by **Auctore Limited** (“**Auctore**”, “**we**”, “**us**”, or “**our**”).

Registered address:

Level 37, 1 Canada Square
Canary Wharf
London
E14 5AA
United Kingdom

Auctore provides online cybersecurity awareness training services to businesses, organisations, and individual consumers.

3. Who These Terms Apply To

These Terms apply to:

- **Business and organisational users**, including employees accessing training on behalf of an employer; and
- **Individual consumers** who access the Website or purchase training in a personal capacity.

Where different terms apply to consumers and businesses, this is stated explicitly.

Nothing in these Terms affects statutory rights that consumers are entitled to under applicable law.

4. Acceptable Use

You may use the Website only for lawful purposes and in accordance with these Terms.

You must not:

- Use the Website in any way that breaches applicable laws or regulations
- Attempt to gain unauthorised access to the Website, systems, or data
- Introduce viruses, malware, or other malicious or harmful material
- Interfere with the confidentiality, integrity, or availability of the Website
- Conduct scanning, probing, testing, or reverse engineering activities without prior written permission
- Use the Website for competitive intelligence or to develop competing services

We may suspend, restrict, or terminate access to the Website where reasonably necessary for security, legal, or operational reasons.

5. Website Content and Reliance

All content on the Website is provided for **general information purposes only**.

While we make reasonable efforts to ensure accuracy, we do not guarantee that Website content is:

- Complete
- Accurate
- Up to date
- Free from errors or omissions

Website content:

- Does not constitute professional, legal, or technical advice
- Should not be relied upon as the sole basis for security, compliance, or risk-management decisions

Content may be updated, modified, or removed at any time.

6. Training Services

6.1 Business and Organisational Customers

Training services provided to businesses or organisations are governed by **separate contractual agreements** agreed with the relevant customer.

Nothing on the Website constitutes:

- A binding offer
- A service-level commitment
- A guarantee of regulatory compliance or security outcomes

Cyber risk awareness training supports risk reduction but does not eliminate risk.

6.2 Individual Consumers

Where individual consumers purchase access to training:

- The description of the training on the Website forms part of the contract
- We will provide the training with **reasonable care and skill**, in line with consumer protection law

Nothing in our training:

- Guarantees immunity from cyber threats
 - Constitutes regulated professional advice
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7. Intellectual Property

All intellectual property rights in the Website and its content are owned by or licensed to Auctore.

You may:

- Access and use Website content for personal or internal business use

You must not:

- Copy, reproduce, distribute, adapt, or exploit content without prior written consent
- Use Website content for commercial purposes outside an agreed contract
- Remove or alter copyright or proprietary notices

8. Third-Party Links

The Website may contain links to third-party websites or services.

We:

- Do not control third-party websites
- Are not responsible for their content, availability, or security
- Do not endorse third-party services

Access to third-party websites is at your own risk.

9. Data Protection and Privacy

Personal data collected via the Website is processed in accordance with our:

- Privacy Policy
- Cookie Policy

These documents explain how personal data is collected, used, and protected and form part of your use of the Website.

10. Availability and Security

We aim to operate the Website in a secure and resilient manner using proportionate technical and organisational measures aligned with recognised good practice.

However, we do not guarantee that the Website will:

- Always be available
- Be uninterrupted or error-free
- Be free from vulnerabilities

You are responsible for ensuring that your own systems, networks, and devices are secure.

11. Limitation of Liability

11.1 Business Users

To the fullest extent permitted by law, Auctore shall not be liable for any loss or damage arising from or in connection with use of, or inability to use, the Website, including:

- Loss of profits or revenue
 - Loss of business or opportunity
 - Loss of data
 - Business interruption
 - Indirect or consequential loss
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11.2 Consumers

Nothing in these Terms limits or excludes our liability to consumers for:

- Death or personal injury caused by negligence
- Fraud or fraudulent misrepresentation
- Breach of statutory rights under consumer protection law

Subject to the above, we are not responsible for losses that are not reasonably foreseeable.

12. Changes to These Terms

We may update these Terms to reflect changes in:

- Legal or regulatory requirements
- Security practices
- Website functionality

Updated Terms will be published on this page with a revised “Last updated” date. Continued use of the Website constitutes acceptance of the updated Terms.

13. Governing Law and Jurisdiction

These Terms are governed by the laws of **England and Wales**.

If you are a consumer, you may bring legal proceedings in the courts of your country of residence within the UK.

If you are a business, the courts of England and Wales shall have exclusive jurisdiction.

14. Contact Information

If you have questions about these Terms, please contact:

Email: support@auctore.com

Post:

Auctore Limited
Level 37, 1 Canada Square
Canary Wharf
London
E14 5AA
United Kingdom

Responsible Security Disclosure

Auctore Limited takes the security of its systems and services seriously and welcomes responsible disclosure of potential security vulnerabilities.

If you believe you have identified a security issue affecting our Website or services, please:

- Report the issue promptly by email to **support@auctore.com**
- Provide sufficient detail to allow us to investigate and reproduce the issue
- Avoid exploiting the vulnerability beyond what is necessary to confirm its existence
- Not disclose the issue publicly until we have had a reasonable opportunity to investigate and remediate

We will:

- Acknowledge receipt of reports within a reasonable timeframe
- Assess reported issues responsibly
- Take appropriate remediation action where necessary

We do not authorise testing that:

- Involves denial-of-service attacks
- Disrupts services or users
- Accesses or modifies data belonging to others
- Breaches applicable laws or regulations

Nothing in this policy grants permission to act unlawfully.